

Our Ref: BCA BC-2026-01

Building Plan & Management Group

1 September 2026

Dear Sir/Madam

CIRCULAR ON THE INTER-AGENCY COORDINATING COMMITTEE (IACC) RESOLUTION PLATFORM – LAUNCH OF FORMSG

Objective

This circular is to encourage industry to tap on the Inter-Agency Coordinating Committee (IACC) Resolution platform for expedient resolution of issues arising from conflicting regulatory requirements encountered by the project parties in their projects. This circular also updates the industry on the launch of FormSG, which will replace the existing submission process for IACC case lodgements, making it faster, simpler and more efficient for users to lodge cases.

Background

2 IACC had earlier issued circulars¹ to inform the industry on the commencement of a regular monthly IACC Resolution Meeting. A number of cases have been lodged by industry practitioners since 2019, with a diverse spectrum of issues being raised across various levels of complexity.

¹ Refer to IACC circulars issued on 12 February 2019, 1 September 2021 and 2 September 2024 for more information.

3 Based on recent records, more than 90% of the cases lodged in 2021 onwards were effectively resolved within 3 months². IACC strives to expeditiously resolve project issues caused by conflicting regulatory requirements between two or more agencies, towards a goal of facilitating smooth completion of projects.

4 Currently, project teams tapping on the IACC resolution platform would lodge in their cases by submitting the lodgement form to the IACC Secretariat via email. If there are information gaps, the IACC Secretariat would seek further clarifications from the Project team before disseminating the case to the relevant agencies.

New FormSG submission system

5 FormSG seeks to improve the current user experience and streamline the process by guiding the industry to provide more complete and better quality submissions at the initial lodgement, and also help cut sequential workflows within agencies by enabling concurrent dissemination of the case to the relevant agencies³.

6 The new FormSG portal (<https://go.gov.sg/iacc-lodgement>) is scheduled to go live on 1 September 2026. With the implementation of FormSG, all new cases submitted via email will be directed to the new FormSG portal.

7 With the launch of FormSG, IACC aims to continue to improve the time taken to resolve cases as part of its enhanced resolution framework. By facilitating early resolution of conflicting or competing regulatory requirements across agencies, IACC helps to remove potential roadblocks before they escalate into costly delays on site. In the same vein, Industry practitioners are encouraged to surface their project issue(s) as early as necessary to avoid or minimise impasses in the project's clearance and construction processes.

² Refer to Annex A – Case Resolution Statistics

³ Refer to Annex B – Revised Lodgement Work Flow

8 This is part of IACC's broader commitment to continuously enhance work processes and foster closer collaboration amongst agencies and industry practitioners. By making regulatory compliance easier, faster and more efficient, IACC aims to provide businesses with greater certainty and confidence throughout all project stages — so that they can focus on delivering quality work on the ground and drive greater productivity across the industry.

For Clarification

9 We would appreciate it if you could convey the contents of this circular to the members of your organisation. For clarifications, please contact us at BCA_IACC_Secretariat@bca.gov.sg.

Yours faithfully



VIVIEN FOO

DIRECTOR

BUILDING PLAN & POLICIES DEPARTMENT

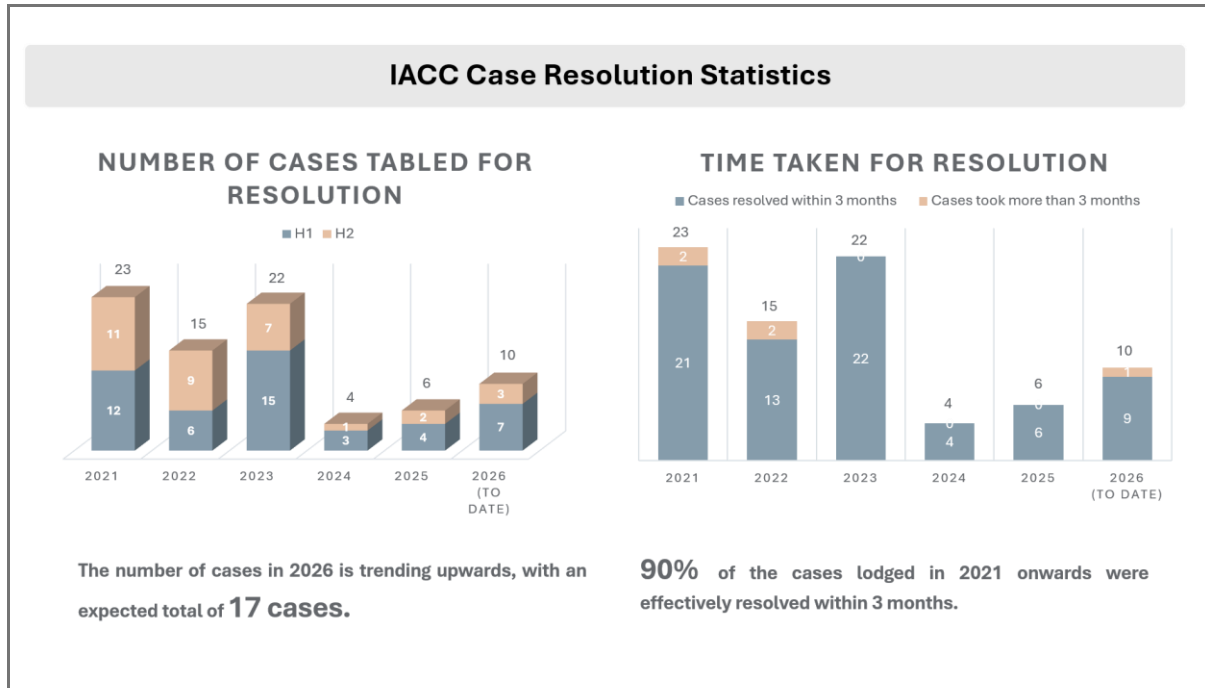
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(Transmitted to All CORENET X Info subscribers)



Annex A – Case Resolution Statistics



Annex B – Revised Lodgement Work Flow

